

Arriva Trains Wales

Telephone: 08453 003 005, 0870 410 0355

Policy: Scooter permit scheme. Please contact Arriva Trains Wales Customer Services.

c2c

Telephone: 01702 357 640, 08457 125 988

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Chiltern Railways

Telephone: 08456 005 165, 08457 078 051

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

CrossCountry

Telephone: 0844 811 0125, 0844 811 0126

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

East Coast

Telephone: 08457 225 444, 08451 202 067

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

East Midlands Trains

Telephone: 08457 125 678, 08457 078 051

Policy: Scooter permit scheme. Please contact East Midlands Trains Customer Services.

First Capital Connect

Telephone: 0800 058 2844, 0800 975 1052

Policy: A Scooter Permit is required. Please contact First Capital Connect Customer Relations to obtain a permit.

Max Length: 1200mm (3ft 11in approx), Max Width: 700mm (2ft 3in approx)

Maximum combined weight of user and scooter: 300kg (660lbs approx)

First Great Western

Telephone: 08001 971 329, 08002 949 209

Policy: A scooter permit scheme is in operation for all scooters that cannot be folded down and taken onto the train as luggage. Please contact First Great Western Customer Relations to obtain a permit.

Max Length: 1200mm (3ft 11in approx)

Max Width: 700mm (2ft 3in approx). 650mm (2ft 1in approx) on Coach G First Class HST

Maximum combined weight of user and scooter: 300kg (660lbs approx)

First Transpennine Express

Telephone: 0800 107 2149

Policy: A scooter permit scheme is in operation for all scooters that cannot be folded down and taken onto the train as luggage. Please contact the FTPE Assisted Travel Team for further details.

Gatwick Express

Telephone: 08458 501 530

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Grand Central

Telephone: 0845 603 4852

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Greater Anglia

Telephone: 08000 282 878, 0845 606 7245

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Heathrow Express

Telephone: 0845 600 1515, 0121 410 5284

Policy: Mobility scooters are not allowed onboard our trains as they cannot be secured for the journey

Hull Trains

Telephone: 08450 710 222, 08456 786 967

Policy: Length: 1200mm (3ft 11in approx), Width: 610mm (2ft approx)

Island Line

Website: www.island-line.com Telephone: 0800 528 2100, 0800 692 0792

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

London Midland

Telephone: 0800 092 4260, 0845 707 8051

Policy: Length: 1000mm (3ft 3in approx), Width: 700mm (2ft 3in approx)

London Overground

Telephone: 08456 014 867, 08457 125 988

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Merseyrail

Telephone: 08000 277 347, 0151 702 2071

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Northern Rail

Telephone: 08456 008 008, 08456 045 608

Policy: Only scooters that are folded down and carried on as luggage can travel on our trains.

ScotRail

Telephone: 0800 912 2901, 0800 912 2899

Policy: A Light Travel Scooter with the measurements : Length: 1040mm (3ft 5in approx)Width: 560mm (1ft 10in approx), Turning circle: 990mm (3ft 3in approx)

Maximum combined weight of user and scooter: 300kg (660lbs approx)

Southern

Telephone: 0800 138 1016, 0800 138 1018

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Maximum combined weight of user and scooter: 300kg (660lbs approx)

Southeastern

Telephone: 08007 834 524, 08007 834 548

Policy: Mainline trains: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)

Metro services

Length: 1000mm (3ft 3in approx), Width: 700mm (2ft 3in approx)

South West Trains

Telephone:

0800 528 2100, 0800 692 0792

Policy: Scooter permit scheme. Please contact South West Trains Customer Services.

Virgin Trains

Telephone: 08457 443 367

Policy: Length: 1200mm (3ft 11in approx), Width: 700mm (2ft 3in approx)